Meadowlands Gymnastics Academy Policies

2016/2017

General Policies:

- 1. Meadowlands Gymnastics Academy reserves the right to terminate any membership at anytime, especially if there is a disturbance to the program and the facility.
- 2. Classes are continuous from September to June. Summer classes are offered in July & August but will run on a modified schedule. Summer camp is also offered in July & August!
- 3. Students are guaranteed their space in class from September to June given payments are made by the first day of each new session.
- 4. In the event a student drops from a session, please notify MGA at least one week before the new session begins.
- 5. **Parents are <u>not</u> permitted inside the gym!** If a student needs to leave class early, our office staff would be more than happy to assist you!
- 6. <u>Tiny Town Program</u> (Parent and Tot)—One(1) parent only permitted inside the gym with each student for safety reasons please!
- 7. MGA sends all notifications via email. Please keep a current email on file!

Dress Code:

- 1. Girls: leotard, no tights or socks, or jewelry. Long hair must be pulled back, Boys: shorts and a t-shirt. No socks please! Tumblers: form fitted shirts and shorts. No socks or shoes!
- 4. Adults participating in Tiny Town should wear comfortable clothing!

Refunds/Credits/Cancellations:

- 1. All credits issued must be used within 6 months of the date it was issued.
- 2. A session credit for remaining classes may be given for an injury or medical condition supported by a doctor's note. A clearance note must be submitted to the office prior to students return.
- 3. A refund may be given for remaining classes if a student has participated in no more than the first class of the session and changes his/her mind
- 4. Refunds will NOT be given if a student has received a free trial and signs up for the session.
- 5. Refunds/Credits will not be given for missed classes or if a student is dropped midway through the session.

Fees:

- 1. All registration fees are non-refundable/non-transferrable.
- 2. Payments are due by the first day of each new session. Failure to make a timely payment may result in a \$25 late fee.
- 3. A \$30 fee will be charged for all returned checks.

Free Trials Policies: *One Free Trial per new student, based on availability.

- 1. Free trials are for new students only and must be scheduled in advance.
- 2. A trial class may only be rescheduled once.
- 3. A parent or guardian is required to complete a registration form BEFORE a free trial is taken.
- 4. Once a free trial is taken, you will be given 24 hours to sign up for the class before it is released.

Make-up Policies:

- 1. As a courtesy, students are allowed up to 2 make up classes per session based on availability. Make-ups must be scheduled within 1 week of missed class with the front desk.
- 2. Please call us if your child will be absent.
- 3. Make-up classes are limited, therefore scheduled make-ups that are not cancelled at least 5 hours prior to scheduled time will be counted as completed. Thank you for your understanding.
- 4. Make-up classes must be completed within the same session that they are missed & **CANNOT** be carried over, with the exception of missing the last class of the session.
- 5. If a student drops out of the program, make up classes are forfeited.